

Google Chrome Issues Affecting Microsoft Silverlight and GIS Stream

Google announced that it will remove support for NPAPI Plugins (the plug-in used to support 3rd party technology such as Microsoft Silverlight) by the release of version 45 in September, 2015.

Due to this fact, the newest version of Chrome (42.0.2311.90 m) is now set to automatically disable the NPAPI.

This means that using our Silverlight File Uploader, as well as our GISStream application will require the Chrome browser to be manually reconfigured to avoid the following:

- **Silverlight File Uploader:** The “starter screen” appears again and allows only single file uploads.
- **GISStream:** The page will be blank when GISStream is launched.

The steps below will restore NPAPI functionality to Chrome (version 42.0.2311.90 m) browsers.

To configure Silverlight File Uploader:

1. In the address bar of the browser, type: `chrome://flags`
2. Click the Enable NPAPI link.
3. Close all instances of Chrome, then re-launch Chrome.
4. Allow block plugin.

To configure GISStream:

1. Steps 1-3 above.
2. Since GISStream does not show the blocked plugin icon on the right hand side of the address bar, you must allow for blocked content in another application that uses Silverlight, like `player.pl`.

We are developing long-term solutions that will address these issues and will keep you informed concerning them.

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