



LOCK BOX PROGRAM

WINTER SPRINGS POLICE DEPARTMENT



The Lock Box Program is intended to provide Police, Fire and Emergency Medical Services (EMS) access to your residence in the event of an emergency where you are unable to open the door.

A key to your residence will be stored in a secure metal storage device, similar to a realtor's lock box, near the entrance to your residence. The access code to the lock box will only be available to Police, Fire or EMS personnel and used only during an emergency.

Who is Eligible?

All City of Winter Springs residents, although the program is targeted towards community members age 55 and older, or disabled persons who live alone and/or have major medical issues.

How much does it cost?

There is no charge to participate in the program if you meet the established targeted criteria. For all other Winter Springs citizens wishing to participate there is a onetime fee of \$17.00 to cover the cost of the lock. All participants will have to provide a spare key to be used in the lock box.

How do I know this is safe?

A police officer from the police department will install and demonstrate how the lock operates and will answer any questions you may have. The four digit combination on the lock box will only be available to responding emergency personnel and will be reset to a new combination if utilized.

How do I get started?

Please contact the Winter Springs Police Department's Community Services Division at 407-327-7999