

MEMORIAL DAY



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UTILITY BILLING OFFICE ANNOUNCES EXTENDED HOURS ON MONDAYS

The Utility Billing office is pleased to announce convenient new lobby hours on Mondays. Our regular business hours of 8AM - 5PM, Monday through Friday, are not always convenient for some of the hardworking citizens of Winter Springs. Recognition of this fact was the motivation behind the new hours of 7AM - 6PM, on Mondays.

Initially, extended hours will be offered one day per week. Monday was overwhelmingly selected by our customers through means of a survey conducted by the Utility Billing Department. It is hoped that these extended hours will provide more of our valuable customers with convenient opportunities in which to pay their utility bills.

Our goal is to deliver superior customer service. To that end, the Utility Billing department welcomes your comments and suggestions. If you would like to provide feedback, please call 407-327-5996 (during business hours) or email utilitybills@winterspringsfl.org

New Utility Business Hours

- Monday 7AM - 6PM
- Tuesday - Friday 8AM - 5PM

GARBAGE AND RECYCLING COLLECTION SERVICES

City offices will be closed on Monday, May 28th in observance of Memorial Day. Garbage and recycling collection will not occur on this day.

Upcoming Events

Arbor Day Celebration
May 5th, 9AM - 11AM
Central Winds Park

Grizzlies Football/Cheerleading
Registration
May 5th, 9AM - 2PM
Central Winds Park

Free Landscaping Class
May 10th, 6:30PM - 8:30PM
City Hall, Commission Chambers





the City of Winter Springs **COMMISSION REPORT**



During the month of March 2012, the following Ordinances, Resolutions, Contracts and Agreements were approved by the City of Winter Springs City Commission:

Ordinances:

Ordinance 2012-06 – Approved on Second Reading the re-write of the Town Center District Code.

Resolutions:

Resolution 2011-59 – Approved a defined contribution plan for the City of Winter Springs to name ICMA-RC as administrator.

Resolution 2012-10 – Adopted the City of Winter Springs' Fund Balance Policy.

Resolution 2012-11 – Approved operational improvements and fees for Splash Park Operations.

Contracts and Agreements:

- A one year contract with Bank of America for continued service of the Winter Springs General Operating Banking Account.
- A Utility Easement granting Progress Energy the right to install electrical service to the Lake Jesup Reclaimed Water Augmentation Facility.
- An Agreement with Kirkland's Property Management Services, LLC., for landscape maintenance.
- A five year Agreement with MaxWest Environmental Systems for Biosolids Disposal.

- A revision to the Oviedo Marketplace Parcel 14B Second Implementation Agreement.

Of Special Interest:

- The City's Comprehensive Annual Financial Report (CAFR) for the Fiscal Year ending September 30, 2011 was approved.
- Chief of Police Kevin Brunelle presented a "Meritorious Action" Award from the Winter Springs Police Department to Officer Wayne Wagner, Officer Kyle Coffman, Officer Allison Muniz, Communications Specialist Tina Robinson, and Communications Specialist Shelly Brana.
- The City's Safety Committee was awarded the Florida League of Cities Safety Grant for Police Department equipment and training.





LANDSCAPING TIPS

Caring for Palm Trees

For many people, the palm tree is a symbol of Florida. It is seen on most Florida post cards and other souvenirs and brings to mind sunshine and warm weather. The Sabal or Cabbage Palm is the official tree of the State of Florida. This amazingly sturdy, native tree is very versatile and well adapted to withstanding hurricanes. While not native to Florida, Queen palms, Washington palms, Bismarck palms, and various date palms are also commonly seen in the landscapes of Central Florida.

Palm trees are unique in that they are the only monocotyledonous trees in Florida. All of our other trees are dicotyledonous. Grasses are the other main type of monocotyledonous plants. So from a taxonomic standpoint, palm trees have more in common with grasses and lilies than with oak trees. The trunk of a palm tree is not divided into wood and bark, but rather an inner and out “cylinder”, which are both comprised of living tissue.

A palm tree that has been properly pruned and fertilized should have dark green fronds and a round shape. The photo below on the left shows a palm tree that has been properly maintained. The photo on the right shows palms that have been over-pruned.



This type of over-pruning is often called “hurricane” pruning because it is thought to better prepare the palms for hurricane winds. The living fronds are securely attached to the tree and are meant to protect the apical meristem from damage. Only the fronds that are dead and totally brown should be removed from the tree. Removing green fronds robs the tree of nutrients, reduces the tree’s ability to feed itself, can make it less tolerant of freezing temperatures and high winds, and can reduce the overall growth and vigor of the tree. Limiting pruning to only the dead fronds can also save significant amounts of time and the cost of maintaining your landscape.

For more information on proper palm pruning, please contact the City of Winter Springs Arborist at 407-327-6584 or swolfe@winterspringsfl.org.

CITIZENS SERVING THEIR COMMUNITY

The City of Winter Springs is very fortunate to have many great citizens who serve their community by sitting on the City Commission's various Boards and Committees. The service of these wonderful and involved citizens is so appreciated by the Mayor and City Commission, and City Staff.

Most of the City's Boards and Committees meet quarterly, but a few meet on a monthly basis. Being a part of one of our Boards and Committees requires only a few hours of one's time monthly or quarterly, but for this small effort, the rewards are incredible! – serving the Mayor and City Commission; meeting and working alongside fellow citizens; learning more about the City; and working with the City's professional and technical Staff.

All of the City's Boards and Committees are appointed by the Mayor and City Commission.

Currently, the City's Boards and Committees include:

- Beautification Of Winter Springs Board (Meets Quarterly)
- Bicycle And Pedestrian Advisory Committee (Meets Quarterly)
- Board Of Trustees (Meets Quarterly)
- Code Enforcement Board
- Districting Commission (Per Charter, meets every three years)
- Oak Forest Wall And Beautification District Advisory Committee (Meets at least annually in May)
- Parks And Recreation Advisory Committee (Meets Quarterly)
- Planning And Zoning Board/Local Planning Agency
- Tusawilla Lighting And Beautification District Advisory Committee (Meets Quarterly)



The City Commission wants to make sure that as many citizens who are interested in serving in such a way, are able to – **so, if you would like to serve on one of the City Commission's Boards or Committees, please contact the Office of the City Clerk** at 407-327-5955 to request an Application or more information OR go to our Website at www.winterspringsfl.org and click on "Government" and then "Boards & Committees". The link to the City's Application will be in the first paragraph.

ATTENTION OAK FOREST RESIDENTS!!!!

As many people know, the Oak Forest community at Tusawilla is a great place to live – and we would encourage ANYONE who resides in the Oak Forest community and would like to spend a mere few hours occasionally serving your fellow residents, to contact us, as we need a few of you wonderful, caring citizens to help make your community an even better place to live!

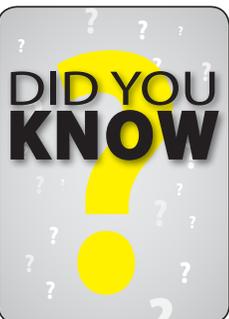


The City of Winter Springs has a five member Committee (called the Oak Forest Wall and Beautification District Advisory Committee) which meets for the most part, annually in May of each year. Occasionally, there may be a need for a Special Meeting, and if so, we try to provide as much notice in advance as possible.

Should you reside in the Oak Forest community – then you can apply to be considered for Appointment to the Oak Forest Wall and Beautification District Advisory Committee. Being a member of this important Committee provides you with the opportunity to learn more about your community, and be a trusted Advisor to the City Commission, while also representing your fellow neighbors.

Therefore, we would very much like to hear from you if you would be so kind to offer to serve on the Oak Forest Wall and Beautification District Advisory Committee! If interested, please contact the Office of the City Clerk at 407-327-5955 to request an Application or more information; or just go to our Website at www.winterspringsfl.org and click on "Government" and then "Boards & Committees". The link to the City's Application will be in the first paragraph. We would love to hear from YOU!!!

Serving Your Community Podcast (Click Here To Play)



The City of Winter Springs has an automated delinquent telephone notification system for your City of Winter Springs' utility service account?

Please verify that we have the correct telephone number on file for your account. You may update your information by filling out the back of your monthly remittance. Should the need arise, this will ensure that you receive the benefit of an additional notification.



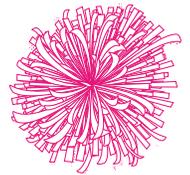
PHONE SOLICITATION SCAM

We have recently learned that residents of neighboring jurisdictions have been contacted via phone from people claiming to represent their local police department for the purposes of soliciting donations. During these calls, residents have been asked for credit card numbers. While we have not received calls from residents complaining of this, we want to remind everyone that the Winter Springs Police Department will not solicit monetary donations over the phone at any time. If you receive a call from anyone claiming to represent the Winter Springs Police Department for the purposes of soliciting money, please do not provide any personal information, disconnect from the caller, and call 407-327-1000 to make a police report.

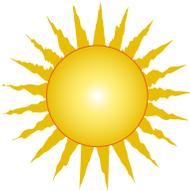
WINTER SPRINGS GRIZZLIES FOOTBALL/CHEERLEADING REGISTRATION



Registration will be held on Saturday, May 5th, 2012 and June 2nd, 2012 from 9AM – 2PM at the entrance to Central Winds Park. If you have any questions, please contact the Winter Springs Grizzlies at 407-327-8966 or the Parks & Recreation office at 407-327-6589.



CAMP SUNSHINE SUMMER CAMP REGISTRATION IS OPEN



The Winter Springs Parks and Recreation Department is excited to offer our Camp Sunshine Summer Camp Program for children that are entering grades 1-6 in the fall of 2012. Registration is currently ongoing. For more information on Summer Camp, please contact the Parks and Recreation Department at 407-327-6593 or email bdunigan@winterspringsfl.org.

THE CITY OF WINTER SPRINGS WOULD LIKE TO WELCOME THE FOLLOWING BUSINESSES:

- | | | |
|----------------------------------------------|--------------------------------------|---------------------------|
| Tomahawk Glass, Inc. | Polka Dot Pear Design | Designs by Mar-Mar |
| Cosmosis Creative | Services 4 You, LLC | Ninjaneer Studios, Inc |
| Mike Lewellen, LLC | Nicole of Orlando | S.O.G. Nia |
| Clean Better, LLC | Stephen W. Power | EE Lawns, LLC |
| Serious Home Improvements & Handyman Service | Clear Vista Installation Corporation | Camcad Technologies, Inc. |



*Think, Shop, Buy
Winter Springs*

Winter Springs GoLocal is a free service helping Winter Springs business owners and Winter Springs residents connect. If you are a Winter Springs business owner and hold a valid business tax receipt with the City, go to www.winterspringsfl.org and click on GoLocal to add your business listing. For additional information, please call Kim Trench at 407-327-1800, option 1 or email ktrench@winterspringsfl.org.

COUNTY-WIDE BURN BAN IN EFFECT

Seminole County has issued a county-wide burn ban prohibiting any open burning. The ban includes any campfires, bonfires, trash burning and any other similar open incineration without a burning authorization issued by the Florida Division of Forestry while the Order is in effect. The Order was issued April 18, 2012. Click [here](#) for more information.

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Sign Up Today

And Stay Connected

eAlerts

eCitizen

Sign up today to receive email notifications directly from the City of Winter Springs to your email inbox. Sign up is simple, free and will only take a minute. Just enter your email address and select which alerts and/or notifications you would like to receive.

Get Connected To:

Major Traffic Alerts, Criminal Alert Bulletins, Boil Water Alerts, Hurricane and Tornado Information, City Information, News, Special Events, Newsletters and many more!

Sign Up Today At:

<http://www.winterspringsfl.org/join>



Sign Up With Your Mobile Phone

Scan the QR code to the left with a QR code scanner app to sign up from your mobile phone or visit <http://goo.gl/6GBrF> from your mobile browser.



2012 Auditions for

WINTER SPRINGS' got Talent



Can you sing, dance, juggle, or play the kazoo? Are you a City of Winter Springs resident with talent? How would you like to showcase your talent & compete for great prizes before thousands of people at Winter Springs got Talent presented by Remax Town and Country on Monday July 4th 2012. Please prepare no more than 2 minutes maximum to display your unique talents at your audition. For more information please call 407-327-6593 or email bdunigan@winterspringsfl.org.

Audition Dates: Saturday May 5th and Saturday May 12th

Audition Times: 9AM - 12PM

Location: Winter Springs Senior Center 400 N. Edgemon Ave
Winter Springs, FL 32708

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Florida Yards and Neighborhoods and the City of Winter Springs Present:

Free Landscaping Class

On May 10, 2012 at 6:30 P.M., join the City of Winter Springs for a Landscape Class presented by the Florida Yards and Neighborhoods (FYN) Program. FYN is a partnership of the University of Florida/Institute of Food and Agricultural Sciences and other agencies which aims to address the serious problems of pollution in stormwater runoff, water shortages, and disappearing habitats.

Florida Yards and Neighborhoods Emphasizes Nine Interrelated Principles:

- Right plant, right place
- Water efficiently
- Fertilize appropriately
- Mulch
- Attract Wildlife
- Manage Yard Pests Responsibly
- Recycle yard waste
- Reduce stormwater runoff
- Protect the waterfront



Join us for a presentation from Gabrielle Milch, FYN Coordinator & Zynka Perez, City Staff, and learn how you can apply Florida Friendly Landscaping techniques in your own backyard.



Florida Yards and
Neighborhoods
Landscaping Class

May 10, 2012

6:30 P.M. to 8:30 P.M.

Winter Springs City Hall
Commission Chambers
1126 E. SR 434
Winter Springs, FL 32708

**Call (407) 665-5575 to
register.**

For more information:
<http://fyn.ifas.ufl.edu>
and

<http://www.floridayards.org>

Winter Springs City Hall Map





WINTER SPRINGS POLICE DEPARTMENT

PRESS RELEASE

The Winter Springs Police Department in conjunction with Waste Pro kicked off the Waste Pro Watch Program. This program is designed to place additional eyes and ears in our neighborhoods at varying times throughout the day to help reduce crime in our neighborhoods by working together to keep our streets safe. All Waste Pro employees working in the Winter Springs area will be trained to look for suspicious activity and report it immediately to the Winter Springs Police Department. These additional observers and reporters will create another safety barrier to assist the Police Department in deterring crime. With Waste Pro's help, we hope that this will make criminals think twice about committing a crime since they never know who is watching.

THE Winter Springs INSIDER • WASTE PRO WATCH PRESS RELEASE



PHONE NUMBER CONTACT LIST



Departments		<u>Parks Division</u>	
City Hall	407-327-1800	Parks Maintenance, Safety Concerns, Park Rangers, City Parks, Dog Park	407-327-6592
City Manager	407-327-5957		Splash Playgrounds
City Clerk's Office	407-327-5955	<u>Recreation Division</u>	
Community Development Department	407-327-5968	Recreation Classes, Special Events, Pavilion Rentals, Spring and Summer Camps	407-327-6593
Finance Department	407-327-1800	Civic Center Rentals	407-327-6556
Information Services Department	407-327-7574	<u>Seniors Division</u>	
Mayor & Commission	407-327-5955	Senior Center	407-327-6554
Parks & Recreation Department	407-327-6599	Therapy Pool	407-327-6577
Police Department (non-emergency)	407-327-1000	<u>Sports Division</u>	
Public Works & Utilities Department	407-327-2669	Adult Softball and Flag Football, Youth Sports Partnerships, Sports Field Rentals	407-327-6589
General		Police Department	
City Hall	407-327-1800	Citizen Advisory Committee	407-327-7551
City Information Line	407-327-7594	Code Enforcement	407-327-7975
Community Development Department		Community Classes	407-327-7551
Arbor	407-327-6584	Crime Line	407-327-8977
Building Inspection Line	407-327-7596	Community Relations	407-327-7999
Permits Customer Service Manager	407-327-1800 Option 1	Fingerprinting	407-327-7970
Planning & Land Development	407-327-5968	Property & Evidence	407-327-7959
Urban Beautification	407-327-5976	Records	407-327-7970
Finance and Administrative Services		Traffic Division	407-327-7958
Accounts Payable	407-327-5952	Utility & Public Works	
Human Resources	407-327-5962	Water, Sewer, Reclaimed Water, Streets, Sidewalks, Drainage, Garbage Pickup, Recycling	
Utility Billing	407-327-5996	407-327-2669	
Fire		For Questions Regarding Water Bills, Garbage Bills, Garbage Schedules, or Recycling Bills	
Administration (Seminole County Fire Dept)	407-665-5175	Water Conservation	407-327-6584
Parks & Recreation Department		Water and Sewer Emergencies: After 5PM and Weekends	
Administrative Secretary	407-327-6597	407-327-2669	
Central Winds Park Weather Hotline	407-327-8951		

THE SHOW PALACE DINNER THEATRE PRESENTS... "SWING!" MAY 12, 2012

"Two thirds rhythm and one third soul." That's how Fats Waller defined the uniquely American form of popular music and dance known as "swing". Requiring only joyful enthusiasm and a ready partner, swing exploded out of pre-war Harlem's hotbed of youth culture and swept the world. It shattered ethnic and cultural barriers, generating specialty styles such as Jive, Swing, Lindy Hop, West Coast Swing, and Hip-Hop Swing. **Swing!** celebrates this remarkable diversity to the beat of the most exhilarating songs of the period. But as this enthralling song-and-dance show makes abundantly clear, swing was never a time or place – it has always been a state of mind!

Cost is \$74.00 per person and includes motorcoach transportation, lunch, show, taxes, and Driver's gratuity. It does not include gratuity on the meal. Bus will depart the Winter Springs Senior Center at 8:45AM. For more information, please contact Susie Coffman at 407-327-6554.

Dixieland Jazz Cruise JUNE 17, 2012

Experience a fun-filled Sunday afternoon aboard the Starlite Princess as she cruises from St. Pete Beach. Step back in time and enjoy a Dixieland Jazz band on board this authentic paddlewheeler. Let this unique sound bring the romance of the Riverboat era alive while you cruise the smooth and scenic inland waters. A full sit-down lunch will be served onboard.

Cost is \$67.00 per person and includes motorcoach transportation, cruise, lunch taxes, gratuity on the meal, and the driver's gratuity. Bus will depart the Winter Springs Senior Center at 8:30AM. There will be a breakfast stop at McDonalds on the way to the cruise. For more information, please contact Susie Coffman at 407-327-6554.

MAKE YOUR RESERVATIONS TODAY!!!

FOR MORE QUESTIONS OR INFORMATION CONTACT: SUSIE COFFMAN AT 407.327.6554

SENIOR PROGRAMS AND CLASSES

For information regarding any programs at the Winter Springs Senior Center like ceramics, line dancing, yoga, tai chi, bingo, or computer classes, please contact Laura Domenech at 407-327-6554.

For information about classes, schedules, or questions about the Winter Springs Therapy Pool, please call Dell Walker at 407-327-6577.

