

CITY OF WINTER SPRINGS
www.winterspringsfl.org

SOLID WASTE COLLECTION RULES AND REGULATIONS

WEST SIDE

Waste Pro of Florida, Inc. (Waste Pro) is the City of Winter Springs' authorized solid waste service provider. Waste Pro will provide you solid waste collection service subject to the following conditions:

1. **Household Garbage** – Curbside Service, Two Times Per Week on **Monday and Thursday**.
 - A. Use Waste Pro-provided cart. Each cart must be at curbside by 7:00 a.m. on your schedule collection day and be within five feet of curbside. Occasionally, if necessary, in addition to the cart, containers and/or bags not to exceed 32 gallons in capacity or 50 pounds in weight may be used when cart is full, if properly placed next to cart.
 - B. If an item is not acceptable as GARBAGE we will tag the container, bundle or pile with a written notice containing a brief explanation of why the waste was not collected. State law does not allow for combination of yard trash waste and household garbage in the same container.

2. **Yard Trash** – Curbside Service, One Time Per Week on **Wednesday**.
 - A. Only yard trash waste generated by the specific residential customer is permissible for collection.
 - B. Only carts and properly containerized, bagged and/or bundled YARD TRASH WASTE will be collected on your yard trash waste pickup day.
 - C. Each cart, container, bag, or bundle must be at curbside by 7:00 a.m. on your scheduled YARD TRASH WASTE collection day. Containers and bags may not exceed 50 pounds in weight. Bundles must be tied and not exceed 5 feet in length.
 - D. If an item it not acceptable as YARD TRASH, we will tag the container, bundle or pile with a written notice containing a brief explanation of why the waste was not collected. State law does not allow for combination of yard trash waste and household garbage in the same container.

3. **Recycling** – Curbside Service, One Time Per Week on **either Monday or Thursday**.
 - A. All Recycling will be collected curbside and shall be in the approved recycling bin and shall be placed within five feet of curbside by 7:00 a.m. for collection.
 - B. We will collect **clear and green glass bottles and jars, aluminum cans, steel and tin cans, plastic soda bottles, plastic milk and water jugs, magazines, and newspapers (including inserts)**. **Cardboard boxes are not currently acceptable for recycling**. We recommend all containers to be washed and rinsed for sanitary reasons. Place all materials in your recycling bin. If you have more recycling materials than the bin will hold, then put your newspapers in a paper bag and place the bag on top of the recycling bin. If you do not have enough recycling materials to fill the bin, you may hold them until the next week's collection day.
 - C. If an item is not acceptable as recyclable material, we will place it back in your bin so as to help educate everyone about the recycling program.

4. **Special Pickup Service** - Shall mean bulk materials or other special trash that cannot be picked up as part of normal pickup. Trash such as construction and demolition debris, asbestos, used oils, ash residue, and biological waste. Additionally, yard waste that is not properly prepared or that requires specialized equipment for pickup as well as an unusually large amount of household items that require excessive time to service will be picked up as a special service of the hauler and billed separately to the customer. The customer must call Waste Pro directly and request this Special Service.
5. **White Goods and Furniture** - White goods and furniture must be placed at the usual accessible pickup location for residential collection service. No additional charge shall be made for the collection of white goods and furniture.
6. **Hazardous Waste Material** - Hauler shall not be responsible for the collection of hazardous waste, biohazardous waste, biological waste and sludge. The Seminole County Transfer Station accepts paint, solvents batteries, etc. It is located on Hwy 419 just south of Hwy 17/92; phone (407) 665-2260.
7. **Holidays Observed** - New Years Day, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas Day. If your pickup day falls on a holiday, we will collect on your **NEXT REGULAR SCHEDULED PICKUP DAY**.
8. **Routing** - Often only **ONE SIDE OF A STREET** will be picked up at a time. This means that when you see our truck on the opposite side of the street, do not assume you have been missed; you will be picked up later on in the day.
9. **Complaints** - Complaints may be made in writing or by telephone to the City at (407) 327-2669 or Waste Pro at (407) 774-0800. Complaints must include complainant's name, address and telephone number.

10. Pickup Days

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| A. Household Garbage: | twice per week on Monday and Thursday. |
| B. Yard Waste: | once per week on Wednesday. |
| C. Recycling: | one time per week on either Monday or Thursday. |

We appreciate the opportunity to provide you with service.

Waste Pro of Florida, Inc.
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